



## AMBASSADOR WORKSHOP

- A three hour workshop to prepare your dedicated volunteers to:
  - ★ Deliver **outstanding customer service** during large scale events like the 2010 Olympic and Paralympic Winter Games.
  - ★ Gain information about a **special event** or changing infrastructure that will take place in your community.
  - ★ Create a **powerful connection** for visitors to your community.
- Designed and delivered by Tourism British Columbia's certified trainers, this workshop encourages all participants to be enthusiastic ambassadors for their community, inviting all visitors to return.
- An excellent general orientation training for volunteers who would then go on to specific task training.
- Training is divided into three sections: knowing more about the event, polishing customer service skills and learning about community resources.
- Effective, affordable and engaging training delivered in the internationally recognized **WorldHost** Training Services way.



For more information on workshops in your area, contact:

**WorldHost** Training Services, Tourism British Columbia  
3<sup>rd</sup> Floor, 1803 Douglas Street  
Victoria, BC V8T 5C3  
(250) 387-1711

Email: [worldhost.trainingservices@tourismbc.com](mailto:worldhost.trainingservices@tourismbc.com)